

Houston Neuropsychology Associates, PLLC

Phone: 713-893-7105 • Fax: 713-893-7145 • Email: office@houston-npa.com • Web: houston-npa.com

FAX

Date: 06/17/2026

Patient: Michelle Ferguson

DOB: 02/20/1968

Dear Ms. Melanie Roberts-Boyd,

All of us at Houston Neuropsychology Associates appreciate the opportunity to participate in the care of your patients. Presently, we realize that our wait time for appointments has grown beyond our typical and historical norms. We understand that long wait time is frustrating not only to patients and their family members, but also to you and your staff.

While we work to recruit additional neuropsychology providers for our group, we have implemented a priority system for appointments to help route patients to the soonest available appointments. All patients are important to us and all referrals are appreciated, but not all requests that we receive represent equally urgent or pressing needs for evaluation. We also understand that there may be factors beyond those easily discernible from medical records that may contribute to the referral (e.g., family is insisting on it).

We are now screening referrals to identify cases that seem to be less urgent or may not be ideal candidates for neuropsychological evaluation. We have identified this referral as one of those cases. Two of our clinical neuropsychologists reviewed the available records and made the following notes:

We saw this patient in November 2025 at Dr. Garza's referral and found results consistent with Cognitive Inefficiency of a Probable Non-Neurological Origin. Recent medical records indicate the patient's performance on a cognitive screening measure was in the exceptionally low range (MoCA = 10/30), where individuals scoring in this range will likely be unable to perform more extensive diagnostic testing. Further testing is unlikely to yield additional beneficial information.

Should you have additional information to provide or want us to reconsider, we will happily do so. Otherwise, we thank you for the referral but will preserve our appointment slots for cases with greater urgency.

It is our sincere hope that this triage system will eventually lead to reduced wait time for appointments while we pursue other solutions. Your feedback is always welcome. Should you have any questions or concerns, please do not hesitate to contact us directly.

Sincerely yours,
Houston Neuropsychology Associates, PLLC

Central Office: 3100 Timmons Lane, Suite 565, Houston, TX 77027
Northwest Office: 11211 Katy Freeway, Suite 505, Houston, TX 77079

Pearland Office: 2950 Cullen Parkway, Suite 111, Pearland, TX 77584