

Houston Neuropsychology Associates, PLLC

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FAX

Date: 06/03/2026
Patient: David Garza Jr.
DOB: 10/04/1954

Dear Dr. Andrew Zhang,

All of us at Houston Neuropsychology Associates appreciate the opportunity to participate in the care of your patients. Presently, we realize that our wait time for appointments has grown beyond our typical and historical norms. We understand that long wait time is frustrating not only to patients and their family members, but also to you and your staff.

While we work to recruit additional neuropsychology providers for our group, we have implemented a priority system for appointments to help route patients to the soonest available appointments. All patients are important to us and all referrals are appreciated, but not all requests that we receive represent equally urgent or pressing needs for evaluation. We also understand that there may be factors beyond those easily discernible from medical records that may contribute to the referral (e.g., family is insisting on it).

We are now screening referrals to identify cases that seem to be less urgent or may not be ideal candidates for neuropsychological evaluation. We have identified this referral as one of those cases. Two of our clinical neuropsychologists reviewed the available records and made the following notes:

We saw this patient on 02/13/2023 at Dr. Ou's referral and found results consistent with mild dementia due to Alzheimer's. His recent medical records appeared to indicate progression, which would be consistent with the course of this disease process. Further testing is unlikely to yield a different outcome or impact treatment. If needed, we can resend a copy of his prior testing results.

Should you have additional information to provide or want us to reconsider, we will happily do so. Otherwise, we thank you for the referral but will preserve our appointment slots for cases with greater urgency.

It is our sincere hope that this triage system will eventually lead to reduced wait time for appointments while we pursue other solutions. Your feedback is always welcome. Should you have any questions or concerns, please do not hesitate to contact us directly.

Sincerely yours,
Houston Neuropsychology Associates, PLLC

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